Reacts deployed by MUHC to improve the lives of ventilation-assisted patients

MONTREAL – Reacts has been selected by the McGill University Health Centre’s National Program for Home Ventilatory Assistance (NPHVA), to enhance its overall telehealth services and improve remote support for its home-based ventilation-assisted clientele.

The NPHVA team is composed of ultra-specialized professionals who support patients and their families in their home settings, while complementing various local and regional healthcare professionals through a range of clinical, technical and training services.

In order to optimize the team’s efforts, the McGill University Health Centre (MUHC) decided to replace their old telehealth platform with Reacts, a versatile technological solution providing unique interactivity.

“Reacts allows us to provide innovative remote support and care for patients in the comfort of their own homes, no matter where they are,” says Lyne Noël, Coordinator of Respiratory Services, Adult Sites, MUHC. “With this digital video collaboration platform, we can really make a difference in the quality of life of patients and their families.”

With Reacts, the NPHVA’s professionals can use their own computers or mobile devices to interact with patients and caregivers, regardless of location. They can propose virtual home visits, organize collaborative sessions between healthcare professionals, provide remote training to patients and providers, all thanks to a variety of features such as audio-video exchanges, remote auscultation, and secure file transfers – such as respirator data.

“The Reacts platform is easy to use, secure and focuses on collaboration, supervision, education and remote assistance,” says its founder, Dr. Yanick Beaulieu. “It therefore meets the NPHVA team’s many needs, and more importantly brings healthcare professionals and their patients closer together.”

The NPHVA team introduced Reacts to its service delivery model in January of 2016. Implementation at the provincial level will continue throughout 2016. For more information about the Reacts telehealth platform, see: https://www.iitreacts.com/